KY Department for Behavioral Health, Developmental & Intellectual Disabilities

Quality Management & Outcomes Team Meeting Agenda February 22, 2017 12:30 p.m. – 4:00 p.m. (*ET*)

Attendance Options

Webinar:

- http://chfs.adobeconnect.com/r7ld3gtxwh87/
- By Phone: Dial-in number: 866.754.7476 Conference Code: 1002261906
- In Person: KYTC Conference Center Room C109, 200 Mero Street, Frankfort, KY 40601
- 1. Welcome & Introductions
- 2. Action Items Follow-up
- 3. Regional Quality Improvement Updates (All participants; 10 minutes per agency)

Planned updates from each Region on QI strategies, tools, techniques, etc. that currently works well or on a recent issue resolution experience that may interest other Regions.

4. Discussion / Training

✓ Discussion of New Joint Commission Standard (staff, BHDID Division of Behavioral Health)

Standard CTS.03.01.09

The organization assesses the outcomes of care, treatment, or services provided to the individual served.

Elements of Performance for CTS.03.01.09

- 1. The organization uses a standardized tool or instrument to monitor the individual's progress in achieving his or her care, treatment, or service goals.
- **Note:** Ideally, the tool or instrument monitors progress from the individual's perspective. The tool or instrument may be focused on a population or diagnostic category (such as depression or anxiety), or the tool or instrument may have a more global focus such as general distress, functional status, quality of life (especially in regard to intellectual/developmental disabilities and other physical and/or sensory disabilities), well-being, or permanency (especially in regard to foster care).
- 2. The organization gathers and analyzes the data generated through standardized monitoring, and the results are used to inform the goals and objectives of the individual's plan for care, treatment, or services as needed. (See also CTS.03.01.03, EP 4).
- 3. The organization evaluates the outcomes of care, treatment, or services provided to the population(s) it serves by aggregating and analyzing the data gathered through the standardized monitoring effort. (For more information, refer to Standard PI.02.01.01).

✓ Housing Voucher Applications (Thomas Beatty, BHDID Division of Behavioral Health)

5. Outcomes

- ✓ MHSIP & YSSF Survey (Greg Coulter, UK-IPOP)
- ✓ Performance Indicators proposed changes for 2019 (DBHDID staff)

6. BHDID program updates & announcements

- ✓ Division of Program Integrity update (Dr. Greta Jones and David Smith, BHDID)
- ✓ Division of Developmental & Intellectual Disabilities update (Crystal Shadd, BHDID)
- ✓ Division of Behavioral Health update (Michele Blevins and Koleen Slusher, BHDID)
- ✓ Children, Youth, and Families Services Branch update (Beth Jordan, BHDID)
- ✓ Adult Services Branch update (Rita Ruggles, BHDID)
- ✓ Adult Substance Abuse Treatment Branch update (Maggie Schroeder, BHDID)
- ✓ Substance Abuse Prevention and Promotion Branch update (Phyllis Millspaugh, BHDID)



7. Meeting Schedule

The next QMOT meeting is:

DATE: May 24, 2018

TIME: 12:30 p.m. - 4:00 p.m. EST

LOCATION: KYTC Conference Center, 200 Mero Street, Frankfort, KY 40601

The quarterly schedule for 2018 is: (quarterly on the 4th Thursday, 12:30pm-4:00pm) eastern time

- o May 24
- o August 23
- November 8 (2weeks early due to Thanksgiving week & BHPAC meeting)